The 5 P’s – New Future Possibilities in Leadership (Leadership Track)
Jill Birch, PhD, BirchGrove: The New Language of Leadership

A common complaint today is just how difficult leading has become – leaders say they don’t have enough breathing space or room to maneuver. They’re concerned about fast-paced technology and globalization. They wonder how these forces impact teamwork and the quality of their decisions. Many lament “It’s impossible”. But what if there was a way for leaders to find “the possible”? Imagine if you could inspire innovation, foster a healthier culture and enable more informed decision-making? It is possible.

The 5Ps of relational leadership will give you hands-on techniques to lead in this age of complexity. After eight years of research, Dr. Jill Birch has designed the circle of leadership possibility, a framework opening up ways to lead relationally. These relational elements empower leaders to create real and meaningful change, authentic collaboration and integration of new perspectives that spark innovation.

Strengthening Payer-Provider Collaboration: Addressing Common Revenue Cycle Management Challenges
(Business Tools Track)
Moderator: Natalie D. Basgall, Revenue Contracts Manager, DuPage County Health Department
Speakers:
- Larry Block, Vice President-Finance, North Central Behavioral Health Systems, Inc.
- Alejandro Santiago, Associate Director of Revenue Cycle Management, Heartland Alliance Health
- Tom Rodakowski, Director, Health Plan Operations, Molina Healthcare of Illinois
- Margarita Childress, Supervisor, Provider Network (Behavioral Health), Illinicare Health

The behavioral healthcare revenue cycle is dynamic and continues to evolve. As a result, professionals involved in revenue cycle management tend to face a number of challenges. In this session, providers and payers will discuss the most common pain points for the behavioral health revenue cycle and tips for how to address these challenges, including how to effectively resolve billing errors and denials, IT setbacks, and staff training, among others.

Trauma-Responsive Care in Behavioral Health & Child Welfare
Timothy Grove, Chief Clinical Officer, SaintA, Milwaukee, Wisconsin Mentor with the Child Trauma Academy Master Trainer in ACE Interface Mandt Instructor

How might we improve the outcomes for children and adolescents who have experienced the severity and effects of trauma? What model(s) do we use? What is the impact on the workforce? Tim Grove is the chief clinical officer at SaintA and serves as the senior leader responsible for the trauma-informed care initiatives across all agency programs. Tim will be sharing what he has learned through this initiative and the findings of the recently released research on “Trauma-Responsive Child Welfare Services: A Mixed Methods Study Assessing Safety, Stability, and Permanency.”
Effectively Leading Change in a Fast-Paced Environment, Sponsored by Qualifacts (Business Tools Track)
Moderator: Anne Tyree, Vice President, Centerstone of Illinois
Speakers:
- Leon M. Hoover, MSW, Senior Associate, OPEN MINDS
- Mark Stutrud, CEO, Lutheran Social Services of Illinois
- Karen Ayala, Executive Director, DuPage County Health Department

Leaders today operate in a fast-changing world of opportunities and challenges: value-based reimbursement, same-day access, capitation, new technology platforms, workforce issues, evolving leadership models, collaborative documentation across care teams and consumers and new behavioral healthcare delivery systems. How leaders respond to this environment determines the future of their organization's ability to thrive and carry out its mission. What's a leader to do?

In this session, we will consider the challenges leaders face today and what leaders need to successfully lead and manage change in the rapidly evolving behavioral health space. We will discuss:
1. Creating success for leaders.
2. Building the capacity for organizational success.
3. Leading an organization through the white waters of change, from surviving to thriving.

NOON – 1:30 PM
CBHA AWARDS LUNCHEON
1:30 – 3:00 PM
CONCURRENT SESSIONS

A Two-Front Response to Illinois’ Opioid & Meth Epidemics (Clinical Track)
- Rosie Gianforte, LCSW, Statewide Opioid Resource Director, Illinois Department of Human Services/Division of Substance Use Prevention and Recovery (SUPR)
- Chelsea Mueller, MS, LCPC, CADC, Director of Outpatient Services, Heritage Behavioral Health Center, Inc.

As the opioid crisis garners daily headlines, a resurgence in methamphetamine addiction is playing out in the background in Illinois. But unlike the opioid epidemic, the resources and treatment options to help methamphetamine users survive and recover are narrower than the array available for opioids. In this session, state officials and clinicians will discuss the landscape of addiction in Illinois, their response to what is quickly becoming a two-front response on addiction, as well as treatment approaches for meth addiction.

Illinois’ Behavioral Health Workforce: Where We Are and Where We Need to Go (Public Policy Track)
- Sharon Post, Behavioral Health Workforce Education Task Force, Report Writer
- Colleen Cicchetti, Ph.D., Associate Professor at Northwestern University’s Feinberg School of Medicine and the Executive Director of the Center for Childhood Resilience (CCR) at Lurie Children’s Hospital of Chicago
- Janet M. Liechty, PhD, LCSW, Associate Professor, School of Social Work | Carle-IL College of Medicine | College of Medicine Urbana, University of Illinois at Urbana-Champaign

Workforce issues, which have been of concern for decades, have taken on a greater sense of urgency with the growing demand for mental health and substance use services in Illinois. The shortage is most acute in rural areas and poor urban neighborhoods that often are not the first choice for in-demand practitioners. In this session, Behavioral Health Education Center Task Force members, charged via legislation with studying and providing recommendations on the possibility of establishing an Illinois Behavioral Health Workforce Education Center modeled after the Behavioral Health Education Center of Nebraska (BHECN), will discuss their findings and next steps for the Center. BHECN was created to address workforce shortages and maldistribution (especially affecting rural areas), and to promote uptake of evidence-based practices in the currently practicing workforce.
Taking a Big Picture View of Behavioral Health Care and Medicaid Managed Care in the Illinois Child Welfare System (C/A Track- Clinical)

- Tracy Johnson, Centene
- Brenda Henderson, PhD, MSCP

DCFS will be implementing two initiatives in 2019 and 2020 – Medicaid Managed Care and Family First. What will all this mean going forward for the workers, purchase of service providers, and most importantly, the children and families served by the child welfare system? Will the state do a better job of connecting-the-dots between behavioral health and child welfare services?

Chief Deputy Director Deborah Dyer-Webster will share with attendees the overall goals and objectives of the Federal Family First Act of 2018 and what are the key elements of the Illinois plan. Will Family First change the mission of the DCFS? Will this initiative improve and integrate community services for youth in the child welfare system?

Dr. Tracy Johnson, Centene, will provide a status update on the Medicaid MCO implementation for DCFS Youth In Care. Dr. Johnson will review the key elements of DCFS’s Transition Plan which was required by Public Act 100-0646.

HFS’s Plan for 2020 and Beyond: Integrated Health Homes, Value Base Payment Plan, N. B. Consent Decree and More

- Doug Elwell, Medicaid Administrator- Illinois Department of Healthcare and Family Services
- Kristine Herman, Bureau Chief, Bureau of Behavioral Health, Illinois Department of Healthcare and Family Service

The Pritzker administration is closing in on the start of their second year in office. The first year saw his healthcare team laying the foundation for a new direction for Medicaid in Illinois. As Illinois look for predictability and cost containment with Medicaid, they are incorporating integrated approaches that consolidate the financing for managing Medicaid physical and behavioral health services. To save money, they are trying to bring their higher cost enrollees—complex cases that use an array of services—into either coordinated care or managed care while at the same time addressing behavioral health consent decrees. Come learn about:

- The State’s Integrated Health Homes Program
- The Value Based Payment Plan
- N.B. Consent Decree Implementation Plan
- The State’s Medicaid Innovation Center
- And Other HFS Initiatives

3:00 – 3:30 PM BREAK WITH EXHIBITORS
3:30 – 5:00 PM PLENARY SESSION

5:00 – 6:00 PM NETWORKING RECEPTION
A Foreign Exchange of Ideas
Moderator: Karen Batia, Principal, Health Management Associates
Speakers:
• Adv. Liron David, Director of International Relations and Development, Enosh: Israeli Mental Health Association
• Diana Knaebe, Director of DHS/Division of Mental Health
• Danielle Kirby, Director of DHS/Division of Substance Use Prevention and Recovery

Mental illness and substance use are global issues that pervades all countries and cultures. However, according to the World Health Organization, more than 40% of countries have no mental health policy and over 30% have no mental health programs with 33% of countries allocating less than 1% of their total health budget for mental health. While mental illness and substance use disorders are universal, treatment approaches may vary depending on the country.

Come join us for a presentation and moderated panel discussion on the country of Israel’s approach to treating mental illness and how it compares to behavioral healthcare treatment here in Illinois. Are there things that Illinois and Israel can learn from each other? We have also asked the state Division Directors of Mental Health and Substance Use to share what new projects they are working on for the upcoming year.

Up Close & Personal: A Status Report on N.B. and the Children’s Behavioral Health Delivery System (Public Policy Track)
• Robert Farley, Attorney for N.B. Plaintiffs
• Kristine Herman, Bureau Chief, Behavioral Health, Illinois Department of Healthcare and Family Services
• Gene Griffin, Manager, Children Mental Health Partnership
• Dr. Peter Nierman, M.D., Pediatric Psychiatry, University of Chicago

The last meeting of the N.B. Subcommittee was July 17, 2019 at which time HFS unveiled a more detail draft of their proposed Implementation Plan. Members of the committee were told to submit comments by July 31, 2019. Since this time there has been little communication from HFS regarding the comments submitted and their impact on the Plan.

This session will provide a forum for HFS, Attorneys, and Advocates to discuss where the N.B. Implementation Plan stands. Were comments submitted in good faith by advocates taken seriously and inserted in the July 17th proposed document? Are we moving toward an acceptable resolution and requirements of the N.B. Consent Decree that was entered by Court in January 2018? The Children’s Mental Health Partnership will also provide recent data from their FY’19 Annual Report to the Governor on Children’s Behavioral Health Programs and its relation to the N.B. Plan.
The Illinois Health Practice Alliance (IHPA): Progress Made and Lessons Learned in Value Based Contracting (Clinical Track)
Moderator - Twin Green, CEO, The Link & Option Center
Speakers:
- David Berkey, CEO, Illinois Health Practice Alliance
- Shea Haury, CEO, Human Resource Center of Southern Metro East
- Julie Kovacin, Executive Director of Behavioral Health, Lutheran Social Services of Illinois
- Susan Doig, Chief Clinical Officer, Trilogy Behavioral Health
- Angie Hampton, CEO, Egyptian Health Department

The IHPA has been in operation for over a year and much progress has been made in building an innovative approach to providing behavioral health services in Illinois. Come learn about the tremendous growth and effectiveness of a network which includes value-based contracting and added billable services.

This session will also include a panel discussion. Panelists will discuss overall strategies, lessons learned, challenges overcome and work still under construction as they guide their organizations through the necessary changes to implement value-based contracts and other features of the IHPA.

Approaches and Interventions: Building Resilient and Trauma-Informed Communities (Clinical Track)
- Jackie Haas, President and CEO, Helen Wheeler Center for Community Mental Health
- Gloria Martin, Director, Child and Adolescent Services, Sinnissippi Centers
- Pam Gottschalk, Associate Director Clinical Services, Children's Home Association of Illinois (invited)
- Juanita Redd, MPA, MBA, Organizational Development Specialist, Garden of Prayer Youth Center, Inc.

Building resilient and trauma informed communities is essential to improving public health and well-being. Communities and agencies across Illinois are taking innovative steps to advance trauma-informed approaches and resilience and creating healthier places to live, learn, work and play. In this session, panelists will discuss local community efforts to raise awareness and advance trauma-informed approaches and share interventions that allow the full integration of this knowledge into policies, procedures, and practices.

NOON – 1:30 PM  KEYNOTE LUNCHEON: NATIONAL BEHAVIORAL HEALTH PRIORITIES
Rebecca Farley David, Senior Advisor, Public Policy & Special Initiatives, National Council for Behavioral Health

1:30 – 2:30 PM  CLOSING PLENARY

Connecting the Dots of Illinois Politics and Behavioral Health Policy and Practice
Moderator: Patrick Phelan, CBHA Public Policy Committee Chair & President/CEO, Sinnissippi Centers
Speakers:
- George Hovanec, Consultant
- Howard A. Peters III, Consultant
- Liz Brown, Consultant
- Steven Andersson, Human Rights Commissioner and Retired State Representative 65th District

Uncertain about Illinois’ behavioral health industry and economic unknowns? With all the major achievements of the last session, is the state fiscally back on track? Despite all the actions, what are the biggest threats to state and federally funded mental health and substance use programs? In this session, a distinguished group of panelists will answer these and other important questions, provide insight on the challenges and opportunities facing behavioral health providers, and help you stay at the forefront of the industry’s changing landscape.

CEU’s  Continuing Education Units have been applied for LCSW and IAODAPCA.
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