

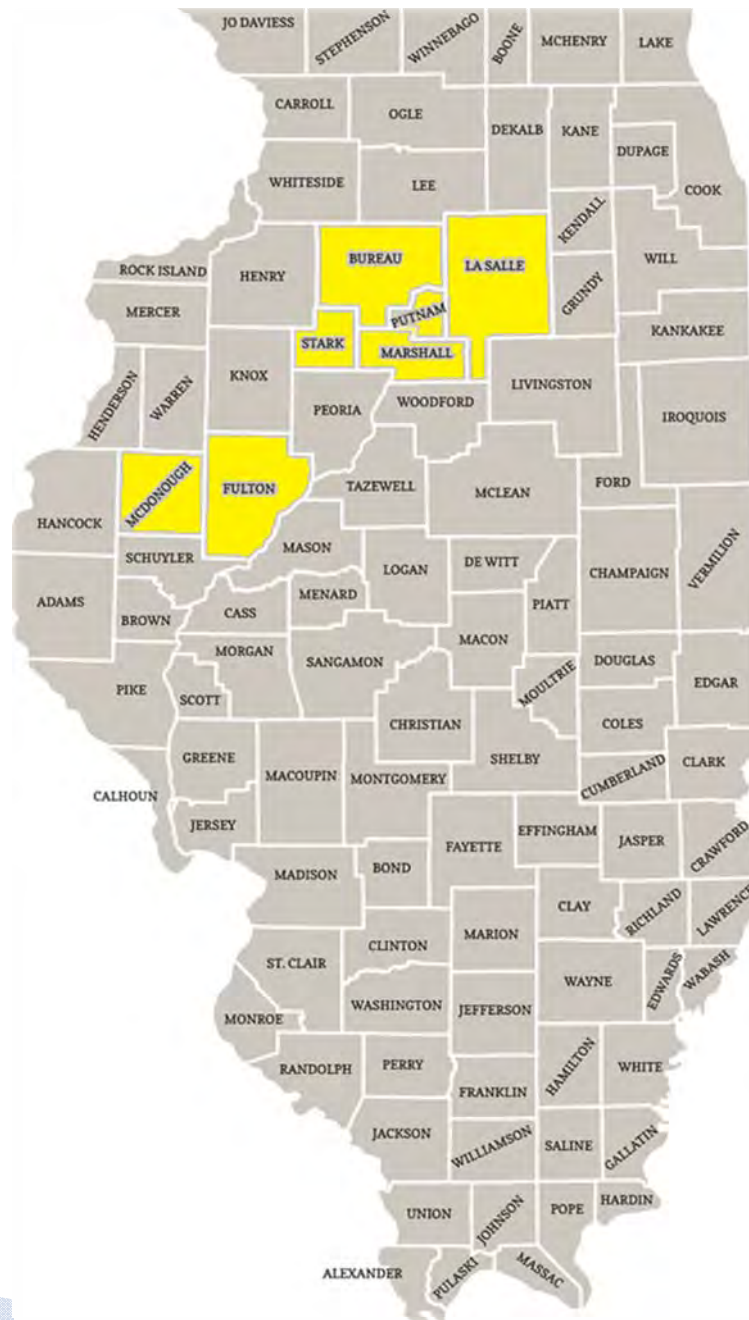


LEADING THE WAY: MANAGING ORGANIZATIONAL CHANGE

CBHA Annual Conference

December 12th, 2016

Don Miskowiec, MBA



About North Central...

- Broad range of mental health and substance use treatment and prevention/education services
- 100 plus communities, 7 county service area in central/north central Illinois
- 240,000 population served
- 10 facility locations
- Telehealth services to 15 locations (7 hospitals)
- 130 staff
- 6,000 clients per year
- 2,800 average caseload
- Health Directions Division

Challenges

- State & Federal Threats
- Workforce Recruitment/Retention
- Need for Scale/Merger
- Integration
- Alternative Payment Systems Readiness

Opportunities

- Clinical Integration with Health Systems/FQHC's/RHC's