

Community Behavioral Healthcare Association of Illinois

**Moving Forward:
Advancing Behavioral Healthcare
Within a Whole Health Integrated Coordinated
Care Model**



**2016 Annual
Conference
Program**

**December 12 - 13, 2016
Hyatt Regency Woodfield
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Community Behavioral Healthcare Association of Illinois

Moving Forward: Advancing Behavioral Healthcare Within a Whole Health Integrated Coordinated Care Model

Welcome

Welcome to CBHA's Annual Conference! This year's theme is "**Moving Forward: Advancing Behavioral Healthcare Within a Whole Health Integrated Coordinated Care Model**". The conference committee has worked hard to bring together a full array of industry experts to share their insight and experience so that we can continue providing services for the vulnerable citizens of Illinois in the most efficient way possible.

There are a couple of changes this year, which I would like to bring to your attention. We have selected to **NOT** print handouts this year. Rather, we have posted all of the presentations on the CBHA website for your convenience. If some presentations have NOT been posted to the website, we will update those slides upon our return to the CBHA Office. Please feel free to share these resources with your staff.

In addition, I would like to encourage all attendees to complete their evaluation forms. It is through your input that we plan future events. Without your input, we may miss some vital aspects that you feel should be covered in our future training events.

A special word of thanks to our sponsors for this year's event. Their continued support has allowed us to keep our registration fees low and provide this networking and training event each year.

And finally, I would like to sincerely thank our conference planning committee. Their invaluable advice, direction and support have allowed CBHA to bring you this consistently high-caliber training.....**Thank you!!**

2016 Conference Planning Committee

Bruce Angleman
Julie Kovacin
Margo Roethlisberger

Susan Schroeder
Anne Tyree
Marvin Lindsey

Terry Carmichael
Regina Benedict
Bonnie Chandler

Thank you again and enjoy this year's event.

Marvin Lindsey, CEO
Community Behavioral Healthcare Association

Community Behavioral Healthcare Association

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Monday Workshops

9:00 – 10:30 am – Mahogany IV-VII Rooms

Federal Behavioral Health Directions: What's New and What's Next?

- **Ruth Hughes**, Associate Regional Administrator, Div of Medicaid and Children's Health, DHHS-Centers for Medicare & Medicaid Service (CMS), Region V
- **Chuck Ingolia**, Vice President, Public Policy National Council for Behavioral Health
- **Leslie Schwalbe**, Senior Vice President, State and Local Government Programs, OPTUM

This year saw a number of important National policy changes that will impact the community behavioral health industry in the U.S. Some of those changes included: the Comprehensive Addiction and Recovery Act (CARA), Medicaid Managed Care Rule, Medicare Access and CHIP Reauthorization Act (MACRA), Mental Health Reform Act, the DOL Overtime Rule and Mental Health Parity Final Rule and special funding by CMS and the Obama administration in addressing behavioral health issues. Now that we have a new administration in Washington, D.C, what should the behavioral health community expect in the coming months and years.

Come hear from a top federal official and national experts as they share information about current and future directions, emerging opportunities and how these and other directions will impact the behavioral healthcare industry in Illinois and across the country.

10:30 – 10:45 am – Mahogany Foyer EXHIBITOR BREAK

10:45 am - Noon – Mahogany IV-VII Rooms

Modernizing Illinois' Behavioral Healthcare System: Illinois' Health and Human Services Transformation

- **Teresa Hursey**, Acting Medicaid Administrator, Department of Healthcare and Family Services [HFS]
- **Diana Knaebe**, Director, Department of Human Services, Division of Mental Health
- **Nirav D. Shah, MD, JD**, Director of Illinois Department of Public Health
- **Maria Bruni, PhD**, Director, Department of Human Services, Division of Alcoholism and Substance Abuse
- **Kristine Herman**, Behavioral Health Bureau Chief, Department of Healthcare and Family Services (HFS)

Illinois has embarked on a transformation of its Health and Human Service system. According to the State, the HHS transformation seeks to improve population health, improve experience of care, and reduce costs. The initial focus of the transformation effort is on behavioral health (mental health and substance use) and specifically the integration of behavioral and physical health service delivery.

The focus on behavioral health has been informed by the State's *Healthy Illinois 2021* plan, which encompasses the State Health Assessment (SHA), the State Innovation Model (SIM) grant awards, and the State Health Improvement Plan (SHIP). To move the transformation plan from theory to practice has resulted in the development of the state's proposed 1115 Wavier Demonstration and several State Plan Amendments (SPAs).

What are some of the implementation issues or challenges seen through the eyes of those responsible for carrying out the plan? What are the timelines for the changes and when do they actually think we will get there?

During this plenary interactive session, you will learn about the details of implementing the Health and Human Service Transformation, the 1115 Wavier and SPAs from a panel of State Administrators who will be responsible for carrying the "Plan".

12:00 – 1:30 pm – Mahogany I-III Rooms
CBHA Recognition Luncheon

1:30 – 3:00 pm
CONCURRENT SESSIONS

Mahogany IV-VII Rooms

Integrating Primary and Behavioral Health

- **John Gore, MD**, Senior Medical Director, Medicaid, Cigna-HealthSpring
- **Sharon Sidell, PhD**, Chief Executive Officer, Be Well Partners in Health, LLC
- **Sharon Post**, Director, Center for Long-Term Care Reform, Health & Medicine Policy Research Group
- **Robert Mendonsa**, Deputy Administrator of Care Coordination, Department of Healthcare and Family Services

Reforming healthcare systems brings many opportunities and challenges to states, insurers, hospitals, physician networks, behavioral health providers, and most importantly, the individuals who need and utilize our care. With the patient/client experience at the core of system changes, integration of services and building systems of care that work efficiently and effectively have never been more important. Where do you fit and who will be your partners in an integrated primary behavioral health model of care?

Join us to hear three important perspectives on the future of integrated primary behavioral healthcare:
Policy and reform considerations: developing strategies for an integrated model of care
Current and future directions in Illinois under the Illinois Department of Healthcare and Family Services
Managing member populations and building provider networks: opportunities from an insurer's perspective.

Sienna Room (lower level)

Exploring Alternative Reimbursement Strategies for Behavioral Healthcare

- **Kelly Champ**, Vice President, Network Strategy and Innovation, OPTUM

Join us for this follow-up session to our November 2016 webinar that focused on the design, implementation and operation of pay-for-performance reimbursement strategies including:

- Why the emphasis on value-based contracting
- National model and approach (e.g. CMS, Optum's)
- Impact of alternative reimbursement models on members, providers and payers (e.g., member outcomes and healthcare costs--how it supports the Triple Aim)
- How providers can best engage in alternative reimbursement contracting

At the end of the presentation, participants will be able to:

- Discuss several alternative reimbursement models and how they are likely to affect their agency
- Explain the benefits of value-based contract and the challenges inherent in implementation
- Plan steps their agency should take to prepare for pay-for-performance reimbursement

3:00 – 3:30 pm EXHIBITOR BREAK – Mahogany Foyer

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3:30 – 5:00 pm

CONCURRENT SESSIONS

Mahogany IV-VII Rooms

Leading the Way: Managing Organizational Change

- **John Markley**, CEO, Centerstone of Illinois
- **Don Miskowicz**, CEO, North Central Behavioral Health Systems, Inc.
- **Joel Johnson**, CEO, Human Resources Development Institute, Inc.
- **Tim Macken**, COO, Heritage Behavioral Health Center, Inc.

The greatest opportunities are created out of crisis. Crisis forces people to change and change often brings new opportunity.

As change leaders, we have not only the responsibility, but the privilege of encouraging and guiding others through change journeys. As we learn to initiate and embrace change, we will do much to forward our organizations and the people within them. In today's environment, agencies must undergo changes continually if they are to remain viable and competitive. The ability to manage change, while continuing to meet the needs of stakeholders, is a vital skill required by today's leaders and managers.

In this session, we will hear from leaders of agencies who have experience in successfully managing change within their organizations. They will provide insight into what they found most helpful to combat resistance and how to minimize the disruption to services and stakeholders throughout the journey.

Please note: Handouts will NOT be provided for this year's conference. All presentations will be posted on CBHA's website both pre and post-conference.

Sienna Room (Lower level)

Network-Based Business Models: Explore options and how technology infrastructure and a common platform are central to the success of each

- **Ron Kercheval**, Senior Consultant, AHP Healthcare Solutions

The business environment for behavioral health providers is changing in ways that demand strong business acumen; refined strategic plans and innovative business models; expanded management skill-sets; and enhanced infrastructure. Fortunately, administrative, financial, and technology infrastructure challenges can be shared between providers in order to benefit from economies of scale. Examples of strenuous demand abound including marketing to and contracting with managed care; hiring professional staff to manage revenue and billing operations; and managing the complexity of health information technology, the *Meaningful Use* of health information and the looming implementation of HIPAA 5010 and ICD-10.

The opportunity exists for providers to address these and other challenges through the establishment of new collaborative business entities. Examples from the medical field include: Administrative Service Organizations (ASO), Technology Services Organizations (TSO), Independent Provider Associations (IPA), and Preferred Provider Networks (PPN). The development of network service capabilities can ensure a unified and standardized approach as well as the creation of a viable new business.

Participants will learn to:

1. Define and understand cooperative provider business models and their place in emerging markets
2. Identify the infrastructural underpinnings of network-based business models and the strategic implications of each
3. Communicate needs, desires and plans among peers, affiliates, and partners

5:00 - 6:00 pm – Mahogany Foyer

Networking Reception with Exhibitors and Sponsors featuring Art by the Awakenings Project

The Awakenings Project is a grass-roots initiative whose mission is to assist artists with psychiatric illnesses in developing their craft and finding an outlet for their creative abilities through art in all forms. The Awakenings Project also works to raise public awareness and acceptance of the creative talents of people living with psychiatric disorders who work in the fields of fine art, music, literature, and drama.

The Awakenings Project has grown over the years to encompass several efforts, including Awakenings Fine Arts, **The Awakenings Review**, Awakenings Music, and Awakenings Drama. The Awakenings Art Show, which debuted in 1996, is now a regular activity of the Awakenings Fine Arts program, along with the operation of a working art studio. At the Awakenings studio, artists have access to a "drop-in" environment providing a supportive creative environment including work space, friendship, and solitude for those who seek it. The studio, located in Elgin, Illinois, since July 2008, is also used for other functions, such as writing workshops, play rehearsals, and receptions.



Awakenings was the winner of the "**Outstanding Contribution to Recovery by a Non-Profit Organization**" award from the Irwin Foundation at Celebration Recovery in 2006. Awakenings also won a "**Stigma Busters**" award from Ecker Center at the Elgin Country Club in 2010, and in 2015, we were selected for the 2015 **Best of Elgin Award for Non-Profit Organization**. The Best of Elgin Award Program was created to honor and generate public recognition of the achievements and positive contributions of businesses and organizations in and around Elgin. Their mission is to raise the profile of exemplary companies and entrepreneurs among the press, the business community, and the general public. The selection process does not include nominations, voting, contests or surveys. The

Award Program uses only empirical data supplied by independent third-parties as input into their award algorithm.

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- ❖ **Harmony Health Plan**
- ❖ **Janssen Pharmaceuticals, Inc.**
- ❖ **OPTUM**

Tuesday Workshops

8:15 – 8:30 am – Mahogany IV-VII Rooms

CBHA Annual Meeting

The Association's annual meeting will provide a financial overview of the association's annual budget, challenges of the past year, and installation of new officers for the coming year.

8:30 – 9:15 am – Mahogany IV-VII Rooms

Labor Overtime Rule Roundtable Discussion

- **DeAnne White**, VP/Chief Operating Officer, Sinnissippi Centers, Inc.

Overtime Rule – Blocked, Now What? Department of Labor changes to exempt salary levels was scheduled to go into effect on December 1, 2016 but on November 22, 2016, a federal judge in Texas blocked the Department of Labor's (DOL's) new federal overtime rule, which would have raised the Fair Labor Standards Act's (FLSA's) salary threshold for exemption from overtime pay from \$23,660 to \$47,476. We discussed ideas for coping with these changes when we were together here last and we were scheduled to discuss what changes you would be implementing but NOW this is your chance to hear what your colleagues plan to do now that a preliminary injunction has been granted. Be prepared to listen and learn from other agencies and to share any changes that your organization has made or plan to make.

9:30 – 10:30 am – Mahogany IV-VII Rooms

Looking at Behavioral Health Transformation for Children Through a Trauma Informed Lens

- **Patricia Carter, PhD**, Director of Children's Clinical Services, Missouri Department of Mental Health

FACT: Children who have a score of more than four (out of 10) Adverse Childhood Experiences (ACEs) have on average a reduced life expectancy by nineteen years.

Childhood trauma isn't something you just get over as a child grows up. The repeated stress of violence, abuse, neglect, and negative social determinants all have real tangible effects on the development of the brain. A responsive health care system and a transformative behavioral health process must recognize the threatening role trauma plays in the developing child and its effects on health across a lifetime.

Dr. Patricia Carter will share her experience in the development and implementation of moving Missouri's Department of Mental Health and Child Welfare toward a trauma focused approach. In her words, "this is not a program model but a paradigm shift in knowledge, perspective, attitude and skills that continues to deepen and unfold over time. It begins with becoming trauma aware and moves to trauma sensitive to responsive to being fully trauma informed".

- Why it is essential to assess for a trauma history when assessing a child for a mental health and /or substance use disorder?
- Why must we use a treatment modality that is trauma sensitive for the individual?
- Why are trauma-informed screening, assessment and treatment necessary in care coordination and integrated systems of care delivery?

10:30 – 10:45 am – Mahogany Foyer EXHIBITOR BREAK

Mahogany IV-VII Rooms

Public Policy: National and State Politics

- **George Hovanec**, Consultant
- **Chuck Ingoglia**, Vice President of Public Policy, National Council for Behavioral Health
- **Tom Nolan**, The Nolan Group
- **Theresa Eagleson**, Executive Director, Office of Medicaid Innovation at University of Illinois

We will have a new President of the United States and we have a brand new legislative session coming up in January. What should we expect coming out of DC and Springfield? Come join us for what is sure to be an engaging discussion by a panel of experts on what to expect out of the new Administration in Washington, D.C and the upcoming legislative session here in Illinois.

Sienna Rooms (Lower level)

Roundtable on Trauma Informed Policy and Practice

- **Patricia Carter, PhD**, Director of Children's Clinical Services, Missouri Department of Mental Health
- **George H. Sheldon**, Director, Illinois Department of Children and Family Services

As Healthcare Family Services, the Child Welfare System and Health and Human Services embarks on a journey to transform the behavioral health system for children and adolescents, questions arise regarding the impact of adverse childhood experiences (trauma) in promoting the well-being of children. If the goal is to become trauma-informed in practice, what are the many issues that should be examined through a "trauma-lens" prior the state policy-makers taking action?

Join colleagues to discuss:

- How should a System of Care for children in Illinois implement a screening process for trauma?
- How do Managed-Care entities and community providers (child welfare, mental health and substance misuse) assess their organizational environments to be sure they have emotionally and physically safe environments to ensure the safety of children and adolescents exposed to trauma?
- How do these questions also cross over to school settings and the criminal justice system?
- To be trauma-aware, one must know the prevalence of trauma histories in the population served by an organization, how do organizations collect that data?

Noon – 1:30 pm – Mahogany IV-VII Rooms Luncheon Program with Judge Ericka Sanders

Judge Sanders is an Associate Judge on the 4th Judicial Circuit Court of Illinois. She is in charge of the Problem-Solving Courts in Effingham, Illinois, which include the drug court and the newly created veterans and mental health court, which she initiated in the 4th Circuit. As Judge she has also taken the initiative to incorporate a trauma informed framework in understanding its impact in the criminal justice system which she serves and her community. She is impressive!

1:30 – 3:00 pm

CONCURRENT SESSIONS

Mahogany IV-VII Rooms

The HHS Transformation Assessment for Children’s Behavioral Health: MH-CANS and Outcome Measurement

- **Shawn Cole**, Behavioral Health Policy Administrator, Illinois Department of Healthcare and Family Services
- **Dr. John Lyons**, Senior Policy Fellow, Chapin Hall

As children and families seek assistance in addressing problems that arise, the first step of helping involves assessment. A good assessment provides information about service planning and communicates to the larger system of care about the needs and strengths of children and families. We have used a uniform methodological approach to develop assessment tools to guide service delivery for children and adolescents with mental, emotional and behavioral health needs, mental retardation/developmental disabilities, and juvenile justice involvement. The basic approach allows for a series of locally constructed decision support tools that we refer to as the Child & Adolescent Needs and Strengths. Shawn Cole from HFS will talk about the plan and implementation of the MH-CANS in the behavioral health

Medicaid system in Illinois. Dr. John Lyons will address the importance in measuring outcomes in the Children’s System of Care.

Sienna Rooms (Lower level)

Metric and Data Analytics: Measuring Success

- **Greg Bassi**, Policy Advisor for Healthcare and Human Services, Special Counsel, Office of Governor Bruce Rauner
- **Veronica Fitzpatrick**, Senior Evaluator/ Epidemiologist III, Sinai Health Systems
- **Sandy Hall**, VP, Client Services, Streamline Healthcare Solutions

The State of Illinois is moving toward a value-based payment and delivery system that ensures provider responsibility for delivering the right care, in the right place, at the right time, at the right cost. An agency’s ability to measure quality and outcomes will be essential as we move into this new world.



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Mahogany IV-VII Rooms

The Intersection of Criminal Justice and Behavioral Health: Where do we go from here?

- **Michelle Rock, JD**, Illinois Center of Excellence for Behavioral Health and Justice
- **John Maki**, Illinois Criminal Justice Information Authority
- **Dr. Sharon Coleman**, DHS, Division of Mental Health

The sequential intercept model describes the intersection of criminal justice and behavioral health care as continuum from first contact with law enforcement to arrest and jail, through court proceedings, incarceration and re-entry back into the community. Every point along the way presents us with opportunities for innovative interventions designed to keep persons with behavioral health issues in community, where they can receive evidenced-based recovery services, rather than the more expensive and less effective alternatives presented by incarceration. Illinois has been a leader in providing such services from CIT Training for law enforcement to forensic services for those with mental illness, to problem solving courts to address behavioral health needs and to diversion programs such as Adult and Juvenile Redeploy Illinois.

Illinois has been at the forefront of Criminal Justice Reform. Yet we are faced by the harsh reality, as recently expressed by the National Council that, “Despite advancements in community based services men and women with addictions and mental illnesses continue to be disproportionately represented in the criminal justice system. We can and must do better”.

- How to we sustain the advancements we have made?

- What are some of the promising new strategies being developed?
- Where are the resources to provide the necessary recovery support services such as housing, employment and education so that those who succeed in our programs will continue to succeed and grow in their life long journey of recovery?

These questions and more will be discussed by our panel of experts as we take a closer look at the intersection of Criminal Justice and Behavioral Health.

Sienna Rooms (Lower level)

Collaboration, Affiliation, Acquisitions, Alliances and Mergers

- **Jennifer Craig**, Chief Operating Officer, Centerstone
- **Katherine R. Cooper, PhD**, Associate Director, Network for Nonprofit and Social Impact, Northwestern University

To merge or not to merge, that is the question. Several years ago, we witnessed a wave of hospital mergers that has continued to this day. The same trend is also happening in the non-profit world. GuideStar estimates nearly 30,000 nonprofits are in eminent danger of having to shutdown which may force them to enter into some type of strategic alliance or merger. The world of mergers, alliance and acquisitions can be a very complicated venture.

This session will focus on some lessons learned and some important legal information to consider.

Exhibitors

Aetna Better Health of Illinois – Booth 3

333 W Wacker Drive, Ste. 2100

Chicago, IL 60606

Jacqleen Musarra

musarraj@aetna.com

Phone: 866.212.2851

Aetna Better Health is a nationally-recognized leader with more than 29 years of experience in Medicaid managed care. In Illinois, Aetna Better Health coordinates care-coordination programs that are designed to link primary and specialty, long-term care and community services for individuals based on their needs, strengths and expressed goals. In Illinois, Aetna Better Health coordinates the care for individuals in the Integrated Care Program, the Medicare-Medicaid Alignment Initiative, the Family Health Plan and Managed Long Term Supports and Services.

Alkermes – Booth 2

852 Winter Street

Waltham, MA 02451

Kirsten Kaspar

kirsten.kaspar@alkermes.com

Phone: 260.760.0489

Vivitrol is the first and only once-monthly, non-addictive medication-assisted treatment option for opioid and alcohol dependence.

Askesis Development Group – Booth 10

339 Sixth Avenue, Suite 100

Pittsburgh, PA 15222

John Kroboth

krobothjr@askesis.com

Phone: 412.803.2414

Askesis Development Group, Inc. provides software solutions that integrate clinical workflow and revenue cycle management for the behavioral health, addictions treatment, and social services market. Learn more about Askesis and its flagship electronic health record software application, PsychConsult® Provider, at www.askesis.com.

Cigna HealthSpring (no booth)

175 W. Jackson Blvd., Ste. 1750

Chicago, IL 60604

Sarah Luker

sarah.luker@healthspring.com

Phone: 312.515.9666

Cigna (NYSE:CI) is a U.S. based global health services company that serves 80 million Members around the world. With a strong focus on the individual, Cigna offers diverse product offerings to support Members through all stages of life—from first steps, to working years, to Medicare. Rooted in a 200-year-old heritage, Cigna is committed to helping people improve their health, well-being, and sense of security.

Core Solutions, Inc. – Booth 14

620 Freedom Business Center Drive, Suite 115

King of Prussia, PA 19406

Mario Bienvenue

mbienvenue@coresolutionsinc.com

Phone: 614.468.1945 or 610.687.6080 ext 113

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Credible Behavioral Health Software Booth 6

One Choice Hotels Circle, 11th Floor

Rockville, MD 20850

Ann Brameyer

ann.brameyer@credibleinc.com

Phone: 518.832.2282

Credible is committed to improving the quality of care and lives in behavioral health for clients, families, providers, and management. We provide secure, proven, easy to use software for clinic, community, residential and mobile care providers.

The Echo Group – Booth 12

PO Box 2150
Conway, NH 03818
Brian Gee
Brian.gee@echoman.com
Phone: 603.447.8600

The Echo Group provides industry leading EHR, billing software, managed care and Revenue cycle Management products and services. Echo offers the most intuitive and flexible products available for Illinois behavioral health organizations including the exclusive Visual Health Record.

Genoa, a QoL Healthcare Company – Booth 11

3140 Neil Armstrong Blvd., #110
Eagan, MN 55121
Reena Neumann
RNeumann@genoa-qol.com
Phone: 612.925.0459

Genoa, a QoL Healthcare Company, is the nation's market-leading provider of pharmacy services dedicated to the behavioral health community and those affiliated with managing the cost and quality of their care. For more information about our on-site pharmacy models, please visit us at: www.genoa-qol.com.

Harmony Health Plan – Booth 5

29 North Wacker Drive, Suite 300
Chicago, IL 60606
Claudia Phillips
Claudia.phillips@wellcare.com
Phone: 312.833.2748

Harmony/WellCare Health Plan is an Illinois managed care organization who's committed to providing quality healthcare coverage, backed with outstanding customer service. We have developed a full complement of expertise in three areas of government-sponsored healthcare: Medicaid, Medicare-Advantage and Medicare-Prescription Drug Plans.

Ingenuity Health – Booth 4

300 E. Lombard St., Suite 1610
Baltimore, MD 21202
Tim Nierengarten
Tim.Nierengarten@ameritox.com
Phone: 612.979.7585

As part of Ameritox, a national leader in medication monitoring solutions, Ingenuity Health utilizes urine drug monitoring to provide highly reliable data and analysis that helps doctors and behavioral health specialists better treat patients diagnosed with serious mental illness (SMI).

Janssen Pharmaceuticals, Inc. – Booth 16

1125 Trenton Harbourton Road, Box 200
Titusville, NJ 08560
Deborah L. Bandy, CPA, DMR
Dbandy2@its.jnj.com
Phone: 330.764.1902

Janssen Pharmaceuticals, Inc. provides medicines in several therapeutic areas, including ADHD, mental health, general medicine, neurology including Alzheimer's Disease, pain management, cardiovascular and women's health.

The Joint Commission – Booth 1

One Renaissance Blvd.
Oakbrook Terrace, IL 60181
Carol Duncan
cduncan@jointcommission.org
Phone: 630.792.5201

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MedScan Laboratory – Booth 7

2204 Applecross Road
Inverness, IL 60010
Wayne Hovland
wayne.hovland@medscanlab.com
Phone: 847.337.4026

Medscan is a family-owned midwest laboratory serving the behavioral health community since 1996. Our advanced screening allows for faster turnaround times. Our online scanning allows for paperless submissions.

Meridian Health Plan – Booth 8

303 South Wabash, Suite 2900
Chicago, IL 60604
Alma Stanton
alma.stanton@mhpla.com
Phone: 312.980.2347

We will provide pens, notepads and information Meridian Health Plan. Will will have contracts and credentialing application on hand for interested providers.

Netsmart – Booth 15

4950 College Blvd.
Overland Park, KS 66211
Holly Cowan
info@ntst.com
Phone: 800.472.5509

Netsmart is healthcare's largest human services and integrated care technology provider. Netsmart technology platforms and expertise are integral to the delivery of outcomes-based services and care to more than 25 million persons nationwide. Netsmart offers solutions and services that improve efficiencies and treatment outcomes, break down technology barriers and coordinate care among service providers.

Optum (no booth)

11000 Optum Circle - MN101-W011
Eden Prairie, MN 55344
Todd Sinclair
todd.sinclair@optum.com
Phone: 480.766.6479

Optum is a leading health services company dedicated to helping make the health system work better for everyone.

Regroup Therapy – Booth 13

4525 N. Ravenswood Ave., Ste 201
Chicago, IL 60640
David Cohn
david@regrouptherapy.com
Phone: 224.216.0726

Regroup Therapy is committed to addressing gaps in mental healthcare. We provide "virtual staffing" of psychiatrists and therapists drawn from our network of 2,000+ providers. Regroup clinicians are fully integrated into your existing systems, processes, branding, and patient experience.

Streamline Healthcare Solutions – Booth 9

510 East Butler Ct.
Kalamazoo, MI 49007
Cristina Prince
cristina.prince@streamlinehealthcare.com
Phone: 312.502.5622

Streamline Healthcare Solutions has been providing EHR software solutions to behavioral healthcare organizations since 2003. Our meaningful use certified system, SmartCareEHR™, is a web-based, enterprise application built for the delivery, management, and coordination of healthcare services. Our solution is equipped to evolve as business needs develop.

FACULTY

Greg Bassi, Policy Advisory for Healthcare and Human Services, Special Counsel, Office of Governor Bruce Rauner

Maria Bruni, PhD, Acting Director, Illinois Department of Human Services – Division of Alcoholism and Substance Abuse

Patricia Carter, PhD, Director of Children’s Clinical Services, Missouri Department of Mental Health

Kelly Champ, Vice President, Network Strategy & Innovation, OPTUM

Shawn Cole, Behavioral Health Policy Administrator, Illinois Department of Healthcare and Family Services

Sharon Coleman, Department of Human Services, Division of Metal Health

Katherine Cooper, MS, PhD, Associate Director, Network for Nonprofit and Social Impact, Northwestern University

Jennifer Craig, Chief Operating Officer, Centerstone

Theresa Eagleson, Executive Director, Office of Medicaid Innovation at University of Illinois

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Sharon Post, Director, Center for Long-Term Care Reform, Health & Medicine Policy Research Group

Michelle Rock, JD, Illinois Center of Excellence for Behavioral Health and Justice

Leslie Schwalbe, Senior Vice President, State and Local Government Programs, OPTUM

Nirav D. Shah, MD, JD, Director, Illinois Department of Public Health

George H. Sheldon, Director, IL Department of Children and Family Services

Sharon Sidell, PhD, Executive Director, Be Well Partners in Health, LLC

DeAnne White, VP/Chief Operating Officer, Sinnissippi Centers, Inc.

SPEAKERS

Greg Bassi

Gregory Bassi is Policy Advisor for Healthcare and Human Services and Special Counsel in the Office of Governor Bruce Rauner. Before joining the Governor's Office on July 1, 2016, Mr. Bassi was Chief of Staff for the Illinois Department of Human Services (IDHS). Mr. Bassi joined IDHS in February 2015, and also served as the Department's General Counsel and Acting Secretary.

Prior to joining Governor Rauner's Administration, Mr. Bassi worked as an attorney in private practice at Barnes & Thornburg, LLP and Winston & Strawn, LLP in Chicago. Mr. Bassi has also served in positions with two separate branches of the federal government, including the United States Court of Appeals for the Tenth Circuit and the Criminal Division of the U.S. Department of Justice. Mr. Bassi earned his law degree from Northwestern University School of Law in Chicago and a Bachelor of Arts degree in Government from Georgetown University in Washington, D.C. He is an Illinois native and lives in Chicago.

Maria Bruni

Dr. Bruni was appointed the Acting Director for DASA's planning, performance measurement and quality assurance activities. During this tenure she was responsible for the design and implementation of a system for performance-based contracting. She also directed the state's strategic planning process for substance abuse treatment in Illinois. Dr. Bruni brings a wealth of experience in the administration of numerous federally-funded substance abuse treatment and infrastructure building grants, as well as the Illinois Substance Abuse Prevention and Treatment (SAPT) Block Grant. Serving as the Project Evaluator for DASA's Illinois State Adolescent Substance Abuse Treatment Coordination (IL-SAC) grant, she helped the state mold new evidence-based practices for treating adolescents.

Dr. Bruni earned an M.A. and Ph.D. from the University of Chicago, School of Social Service Administration, where she has served as an adjunct faculty member, lecturing on program evaluation and social policy impacting the delivery of services to vulnerable populations.

Patricia Carter, PhD

Dr. Carter has been with the Missouri Department of Mental Health (DMH) since 1989 working in various capacities with children and families. She has worked in both inpatient and community settings, providing clinical and administrative services. She is a Certified Forensic Examiner for the MO Dept. of Mental Health and responsible for setting policy and supervising evaluations on individuals under the age of 18 years. Dr. Carter is the juvenile justice liaison as well as Trauma Lead for the MODMH. Her current role as Director of Children's Clinical Services for the Dept. of Mental Health focuses on enhancing clinical practices to promote quality care in meeting the needs of children and youth with emotional, behavioral, developmental or substance abuse disorders. In March of 2014, Dr. Carter was placed in a joint position with DMH and Children's Division/Social Services to expand clinical and trauma consultation to the child welfare system.

Dr. Carter received her Bachelor's degree in psychology from the University of Missouri-Columbia and her doctorate in clinical psychology from the University of Mississippi.

Kelly Champ

Kelly Champ is Vice President of Network Strategy and Innovation. He joined Optum in February of 2011 as the Northeast Regional Vice President of Network Services. In that role, Kelly was responsible for coordinating all recruitment, contracting, and provider services for a network of over 40,000 providers, and 900 behavioral health facilities assuring members have access to quality providers and a broad continuum of care.

In Kelly's current role, he facilitates innovative network programs to address member access needs and increase provider engagement such as:

- ❖ Telehealth implementation
- ❖ Medical-behavioral integration
- ❖ Pay for value programs

As a result Optum is a recognized leader in payment reform that aligns incentives to improve member outcomes.

Using his background in business management and health care analytics, Kelly entered the managed health care field 22 years ago. He has worked in a variety of capacities including network contracting and analytics, provider service, and product development in local, regional and national organizations.

Prior to Optum, Kelly gained valuable managed care leadership experience through roles at Touchpoint Health Plan and other national health insurance companies.

Shawn Cole

Shawn Cole has been with Healthcare and Family Services (HFS), the Illinois single state Medicaid authority, since 2006. In his role at HFS, Shawn coordinates many of the Department's interests as they relate to Medicaid-funded behavioral health services, provides consultation to other State Agencies regarding Medicaid policy, and is a key external-facing contact for behavioral health stakeholders. Shawn earned a Master's degree in Social Work (MSW) with a clinical concentration and a Master's degree in Business Administration (MBA) from the University of Illinois. In Illinois, Shawn has administered the statewide Screening, Assessment and Support Services (SASS) program for HFS since 2006 and has designed or launched several programs/projects for the Department since that time. Nationally, Shawn sits as an original Steering Committee member of the TA Network which has recently transitioned into the National Technical Assistance Center for Child, Youth and Family Mental Health (NTTAC). Shawn lives and works in the Springfield, Illinois area.

Sharon Coleman

Sharon Johnson Coleman is a United States district judge on the United States District Court for the Northern District of Illinois. She used to be a justice on the Illinois Appellate Court, First District, 3rd Division. Coleman was born in Chicago, Illinois and graduated from Northern Illinois University in 1981 with a B.A. in History. She went on to receive her J.D. degree in 1984 from Washington University School of Law.

After law school, Coleman was an Assistant State's Attorney in Cook County from 1984 until 1989. From 1989 to 1993, Coleman served as

an Assistant United States Attorney in the Northern District of Illinois. Between 1993 and 1996, she held the position of Deputy State's Attorney and Bureau Chief for the Public Interest Bureau of the Cook County State's Attorney's Office. From 1996 until 2008, Coleman served as a judge of the Circuit Court of Cook County, Illinois where she worked in the child protection division and the law division. She sat on the Illinois Appellate Court in Chicago, a position she held from 2008 to 2010. On February 24, 2010, President Barack Obama nominated Coleman to fill the seat on the United States District Court for the Northern District of Illinois that had been vacated by Judge Mark Filip, who had resigned in 2008 to become United States Deputy Attorney General. She was one of several recommendations for the seat from Senator Dick Durbin. The United States Senate confirmed Coleman in an 86-0 vote on July 12, 2010. She received her commission on July 13, 2010.

Katherine Cooper

Katherine Cooper is a research associate in the School of Communication at Northwestern University. She serves as the Associate Director of the Network for Nonprofit and Social Impact, a research lab that focuses on nonprofit partnerships as a tool for increasing social impact. Her research interests include nonprofit and cross-sector collaboration in response to social problems as well as stakeholder participation in collaborative models, and she teaches and presents regularly on issues pertaining to nonprofit management. Kate holds an M.A. and Ph.D. from the University of Illinois at Urbana-Champaign and a B.A. from Wheaton College.

Jennifer Craig

Jennifer Craig has more than 20 years of experience in behavioral health services working in community, residential and outpatient settings as a therapist and administrator. She is currently the Chief Operating Officer at Centerstone in Illinois and previously served as Interim CEO/COO of WellSpring Resources prior to the organization's merger with Centerstone. She has extensive experience in Performance Improvement, Organizational Development, Family Systems, Motivational Interviewing and Leadership Development. She received her BS from Northwestern University, her MA in Counseling Psychology from Trinity International University and her MS in Organization and Management from Capella University. She is a Licensed Clinical Professional Counselor (LCPC) in Illinois, is a Senior Professional in Human Resources (SPHR) and a Society for Human Resource Professionals Senior Certified Professional (SHRM-SCP). She currently serves on the board of the Illinois Association for Behavioral Health. She is a former member of the Illinois Counseling Association's Governing Council, Past President of the Lewis and Clark Chapter of the Illinois Counseling Association and Member of the Society for Human Resource Professionals. She is also involved in volunteer community service activities through her local Daughters of the American Revolution Chapter and her local church.

Theresa Eagleson

Theresa Eagleson is the Executive Director of the Office of Medicaid Innovation at the University of Illinois. This office was founded several years ago to enhance the collaborative relationship between the University and the Medicaid agency and to match University resources with specific needs of the Medicaid agency toward program improvement. There are several Medicaid – University partnerships in states around the country.

Prior to December 2014, Theresa was Administrator of the Division of

Medical Programs for Illinois' Medicaid agency, the Department of Healthcare and Family Services (HFS), holding the titles of State Medicaid Director and CHIP Director for eight years. In this role, Ms. Eagleson was responsible for directing day-to-day operations as well as policy development and planning for the Medicaid, All Kids, and other health care programs serving over three million Illinoisans. Theresa also served on the Executive Board of the National Association of Medicaid Directors from its inception in 2011 through 2014.

Veronica Fitzpatrick

Veronica Fitzpatrick joined SUHI in November of 2015 as the lead evaluator for Sinai Community Institute's (SCI) social services programs in addition to providing evaluation support for several community health programs funded by the Chicago Community Trust. Many of the programs Veronica evaluates focus on increasing access to local health services and eliminating health disparities in Chicago communities.

Prior to joining SUHI, Veronica worked at the New York State Department of Health, where she provided statistical support for the AIDS Institute – Division of Viral Hepatitis, and at the University at Albany School of Public Health, where she conducted an evaluation on a state-wide adolescent pregnancy prevention program. Veronica is working to eliminate health disparities at the community level with a particular focus on youth. Her research interests include program evaluation, HIV/AIDS and viral hepatitis, adolescent sexual health, and positive youth development.

John Gore

Dr. Gore has over 32 years in multifaceted health care delivery system experience. He has a proven record in the industry including both governmental leadership roles and private industry expertise. His experience is diverse including, private practice, Medical Director Leadership of the State of Tennessee Medicaid program as it evolved into the TennCare program, medical director leadership roles in multiple national health plans, co-founding partner and medical leader of a healthcare data analytic company, and in his current position, senior medical leadership in a Cigna-HealthSpring Medicaid plan in Texas.

Sandy Hall

Sandy is a member of the Streamline Healthcare Solutions executive team. As a prior end user of the Streamline products, Sandy understands and is passionate about our customer experience and overall customer service. She leads our Support Services Team (Central Help Desk and Client Account/Project Management), and also provides healthcare consultation, business process analysis, training, user group facilitation, and project management services for current Streamline customers as needed/requested.

Sandy received her Master of Social Work (MSW) from The Ohio State University. She has direct clinical experience with children, adults and families; and has experience with home/community based services, outpatient clinics, community mental health centers, mobile crisis intervention and trauma care, and working with emergency service personnel.

A. George Hovanec

George Hovanec has served four Illinois Governor's in the areas of state finance and health care policy. In July, 1978, Mr. Hovanec joined the Illinois Bureau of the Budget working in the areas of revenue and personnel policies. Over the next twelve years he worked on public safety, transportation, and human services issues, eventually working on Medicaid and health care financing. In 1990 he became Deputy Director of the Bureau of the Budget and served in that capacity for four years. During that time he advised Governor's Thompson and Edgar on overall state budget issues, revenues projections, short-term borrowing, and Medicaid Reform. In March 1994 he became the State Medicaid Director, a position in which he served until 1999 when he returned to be a Deputy Director in Governor Ryan's budget office. As State Medicaid Director he helped reduce the payment cycle from 110 to 16 days, eliminate the hospital assessment, increase primary care rates, and work through issues surrounding managed care. During his second tenure at the Bureau of the Budget he worked on Medicaid, human service, and state group insurance issues and participated in the emergency response to revenue failures during the economic downturn of 2001. He returned to the Department of Public Aid as State Medicaid Director and Acting Director of the Department in 2002 and worked on the transition between the Ryan and Blagojevich administrations. Mr. Hovanec is now retired and occasionally consults on matters related to government financing of health care in Illinois. He has a Bachelor of Arts degree in Political Science from Indiana University of Pennsylvania and a Master of Arts degree in public Administration from The Ohio State University.

Ruth Hughes

Ruth Hughes is the Associate Regional Administrator for the Centers for Medicare and Medicaid Services (CMS) Division of Medicaid and Children's Health Operations in Region V. In this position, she directs the federal oversight and technical assistance that CMS provides to the Medicaid and Children's Health Insurance Programs (CHIP) in Illinois, Indiana, Ohio, Michigan, Minnesota and Wisconsin.

Ruth entered government in 1991 as a Presidential Management Intern with CMS and initially worked on Medicaid managed care and home and community-based services. She has served in numerous program positions within Region V and within the Consortia for Medicaid and Children's Health Operations (CMCHO), including Lead Technical Director for the Consortia. In 2012, Ruth became the first Associate Regional Administrator for CMCHO's new Special Initiatives Division, where she led CMCHO's engagement on Affordable Care Act issues by supporting projects in both the Center for Medicaid and CHIP Services and Center for Consumer Information and Insurance Oversight.

Teresa Hursey

Acting Medicaid Administrator, IL Department of Healthcare and Family Services

Chuck Ingoglia

Mr. Ingoglia is Senior Vice President of Public Policy and Practice Improvement for the National Council for Behavioral Health where he leads the national charge to ensure people have access to their potential to live full and complete lives. During the last ten years at the National Council, he has made valuable contributions to the organization in establishing direction and achieving specific goals for the over 2100 member organizations nationwide.

As leader of the Policy and Practice Improvement Team, Mr. Ingoglia transforms the conversation about mental health and delivery of services. He effects change at both the national and state policy level by, among other things, playing a major role in Federal and State policy advocacy and analyses on myriad issues relevant to behavioral health financing and health reform. His influence and advice on policy is informed by insight gained as a result of providing site-of-service technical assistance to members. He holds a Master of Social Work and a Bachelor of Arts in Social Work, both from the Catholic University of America.

Joel K. Johnson

Joel K. Johnson is Chief Executive Officer of Human Resources Development Institute, Inc. (HRDI); one of the largest behavioral health care organizations in the United States. HRDI provides services in alcohol and substance abuse prevention and treatment, mental health, youth prevention, family services, community health, case management, alternative youth education, HIV/AIDS prevention and education, corrective services, and gambling prevention and education. Previously, Mr. Johnson served as HRDI's Chief Administrative Officer for two years before being promoted to CEO in April 2011. Prior to his work at HRDI, Johnson served for nearly five years as Chief Operating Officer of SOS Children's Villages Illinois, a boutique foster care/ child enrichment organization, that focuses on keeping sibling groups intact, during their tenure in the foster care system.

Before joining SOS Children's Villages, Johnson served in various capacities for several human service/child serving organizations, including: Midwest Region Director, Child Welfare League of America; Assistant Child Welfare Director, Chicago Commons; Outpatient Therapist, Drug Intervention Service Center (D.I.S.C.) Village; and Health Educator; Chicago Department of Health (School Based Initiative). Johnson serves as a Director on the boards of the Council on Accreditation for Children and Families (COA), as well as the Health Care Consortium of Illinois (HCI). He is a former board member of the Black Administrators in Child Welfare (BACW), which he continues to support. In April 2008, he was appointed by House Speaker Michael Madigan, to serve on the Illinois Taskforce on the Condition of African American Males. Johnson, a native of Chicago, is the product of the Chicago Public Schools (Wm. H. Ray and Whitney M. Young Magnet High School) and is a graduate of Florida A&M University, with a Bachelor of Science in Business Administration, and a Master of Education in Counseling.

Ron Kercheval

Ron Kercheval, M.B.A., is a senior financial consultant for AHP Healthcare Solutions. His areas of expertise include health care financing, reimbursement and revenue cycle management; financial analysis, projections and modeling; strategic planning, forecasting, and acquisitions; business process reengineering; installation of information technology systems, creation of data warehouses and related analytic tool sets; and metric-driven process improvement and quality management. He has developed market-based strategic plans and metric-based business plans for firms across many industries. As a consultant, he has led teams to improve cash flow by increasing accuracy and first time pass-through for claims, reducing submission cycle time and increasing the recovery of funds paid to providers that are not covered by contracts. Mr. Kercheval also frequently handles large data sets combining claims, financials, economic, geographic and demographic, and other categories to develop fact-based financial and process models in support of metric-based process

improvement. He helps clients develop dashboard key performance indicator goals that are supported with internally generated metrics for change management. Mr. Kercheval has more than 20 years of experience in many industries, including health care, health insurance, and Fortune 100 companies, which gives him a unique mix of problem-solving approaches. He previously served as a chief financial officer and director of financial analytics and has run an analytic shop for a large Blue Cross/Blue Shield on the West Coast.

Diana Knaebe

Diana Knaebe assumed the role of Director of DHS-Division of Mental Health in early September 2015. Prior to that, she served as President and CEO of Heritage Behavioral Health Center in Decatur, IL since 2002. During her tenure as CEO, Heritage has developed into an exceptional community agency serving persons with mental illness and substance abuse in central Illinois. Prior to becoming President/CEO, Diana served as the Vice President of Client Services and the Chief Operating Officer at Heritage. She began her career in community behavioral health as a clinician at Van Buren County Mental Health Services in Michigan and was awarded her Masters of Social Work degree from Western Michigan University in 1986.

Diana formerly served as President of the Board of the Community Behavioral Health Association of Illinois. She was an active participant of Mental Health Corporations of America where she served as a Board member from 2009-2015. She also currently serves as Vice Chair for the Illinois Supportive Housing Providers Association Board.

She has presented at many local, state and national events on topics ranging from the continuum of housing for persons with a serious mental illness; strategic planning; leadership development; system transformation; integrated care - primary-behavioral health; ACOs and Specialty Care; and complementary and alternative health, as well as a wellness focus on health/behavioral health. She served as a guest writer for *Mental Health Weekly* from 2012-2013.

Diana's life-long dedication to improving the lives of persons with behavioral health conditions, her deep understanding of the behavioral health system in Illinois and our nation, and her commitment to recovery and resiliency principles and integrated care will serve DHS well.

John Lyons

John Lyons is a Senior Policy Fellow at Chapin Hall. He is the developer of an outcomes management approach for human services called Transformational Collaborative Outcomes Management (TCOM). Within the TCOM framework, the most commonly used tool is the Child and Adolescent Needs and Strengths (CANS), which supports decision making in child welfare, mental health, juvenile justice, schools and early intervention service provision, including level of care and planning and wellbeing and functional status outcomes, to facilitate quality improvement initiatives. Versions of the CANS are currently used in every state with statewide applications in 36 states. There are implementations on every continent except Antarctica.

Dr. Lyons has created parallel outcomes management approaches for adults (Adult Needs and Strengths Assessment, ANSA), families (Family Advocacy and Support Tool, FAST) and entrepreneurs (Readiness for Successful Entrepreneurship, RISE). These approaches are used to help serve more than 1.5 million people each year. All of

these approaches are based on a new theory of measurement, *Communitimetrics*, developed by Dr. Lyons. This theory posits that in human serving enterprises, measurement's primary purpose is communication which must be considered much more broadly than communication among scientists. As such, *Communitimetrics* is based on optimizing the communication value of the measurement approach.

At Chapin Hall, Dr. Lyons continues to guide policymakers and practitioners using TCOM and the CANS to more effectively tailor supportive services to the needs of youth and children. Dr. Lyons' work will also be focused on expanding a suite of implementation supports to the CANS and TCOM framework. Emerging supports include training and certification processes; working alongside practitioners to determine decision points where collaborative decision-making tools can be integrated into clinical practice; creating automated and integrated reports that provide actionable data on service quality, developing decision support algorithms that optimize effectiveness, developing strategies to assess the efficiency and effectiveness for implementers as they work to overcome real-world obstacles and to bridge the training-to-practice gap; and ongoing coaching support.

Prior to coming to Chapin Hall, Dr. Lyons served as the first Endowed Chair of Child and Youth Mental Health on the Faculty of Psychology at the University of Ottawa and the Children's Hospital of Eastern Ontario. Prior to that, he was a Professor of Psychiatry & Medicine at Northwestern University's Feinberg School of Medicine and the founding Director of the Mental Health Services and Policy Program. He has published well over two hundred peer-reviewed articles, has written six books, including *Redressing the Emperor: Improving Our Children's Public Mental Health Service System* and his latest *Communitimetrics: A Communication Theory of Measurement for Human Service Enterprises*. Dr. Lyons holds a Ph.D. and an M.A. in Clinical Psychology and Methods and Measurement from the University of Illinois at Chicago as well as a B.A. in Psychology from Butler University.

Tim Macken

Tim Macken serves as the Chief Operations Officer for Heritage Behavioral Health Center. He's held this position for over 6 years of the 15 years he's been at Heritage. In this capacity, Tim oversees all of Heritage's clinical programs and services. This includes providing a substantial amount of training to clinical staff. His trainings not only integrate clinical and compliance requirements, he's also been a major player in the redesign of Heritage's electronic record screens to improve both the clinical picture of the client as well as reduce the risks of improper documentation. Additionally, he's been a lead player in Heritage's continuing efforts to incorporate objective clinical measures of client functioning into the electronic record to better establish medical necessity for MRO services. Tim was the Heritage Project Director for a highly successful SAMHSA Treatment for Homeless Grant that provided Integrated Dual Disorder Treatment for homeless individuals experiencing co-occurring mental health and substance use disorders. Tim has presented at previous National Council conferences and at regional meetings on topics related to clinical documentation requirements and the substantiation of medical necessity in service provision. For 11 years prior to his work at Heritage, he held a variety of clinical and administrative positions in the Michigan mental health system of care. He has a Masters of Arts in Counseling Psychology from Western Michigan University with a Clinical Mental Health emphasis, and a Bachelor of Science in Psychology from Grand Valley State

University.

John Maki

John Maki was appointed executive director of the Illinois Criminal Justice Information Authority in January 2015. Prior to his appointment, Mr. Maki was executive director of the John Howard Association of Illinois, the state's oldest prison reform organization, and the only independent group that monitors the state's juvenile and adult prison systems. Mr. Maki is a criminal justice system reformer whose significant legislative advocacy efforts include 2012 bi-partisan legislation enabling low-level offenders to earn time off their sentences and work that led to the creation of the Joint Committee on Criminal Justice Reform. As head of the John Howard Association, Mr. Maki's commentary on the criminal justice system has appeared in The New York Times, The Washington Post, The Wall Street Journal, The Chicago Tribune, Chicago Sun-Times, National Public Radio, and many other Illinois state and local media outlets. Mr. Maki is an attorney and has represented people seeking clemency before the Illinois Prisoner Review Board. He also has worked in homeless prevention and as a teacher at the high school and college levels. Mr. Maki was named a 2014 Public Citizen of the Year by the National Association of Social Workers - Illinois Chapter and has served on several non-profit and governmental committees and boards, including ICJIA's.

John Markley

John Markley is a versatile management professional with broad ranging experience in strategic planning, business, and financial leadership of Behavioral Healthcare organizations. Successful in linking of financial and Clinical metrics to drive forward organizational development by delivering value added services and creating a great customer experience for those who come to us for help, while at the same time controlling costs and improving financial position of the organization. He is an effective organizer and motivator when working with Governing Boards and Staff. Gifted ability to see future industry directions and a line with agency strategic goals to position an agency in a place of strength and opportunity based on market trends.

Robert Mendonsa

Robert Mendonsa is the Deputy Administrator of Care Coordination Rate and Finance for the Illinois Department of Healthcare and Family Services. In this role, Robert is responsible for oversight, management and monitoring of the State's Managed Care contracts. Robert has extensive experience in managed care having spent 23 years at Aetna. He was a regional president for over 8 years where we he oversaw all strategic and financial decisions including pricing and provider reimbursement for a 16 state region. After a brief retirement in 2010, Robert was asked to return to Aetna as Chief Executive Officer of Aetna Better Health where he lead the implementation of the Integrated Care Program which became effective May 1, 2011 for seniors and persons with disabilities in Suburban Cook and five collar counties. Robert has a BA from the University of California at Los Angeles and an MBA from the University of Southern California.

Don Miskowicz

Don Miskowicz is the President and Chief Executive Officer of North Central Behavioral Health Systems, a community behavioral healthcare organization serving seven counties in central and north

central Illinois. He has thirty one years of experience in senior management positions in both hospital administration and behavioral healthcare; holds a BA in Healthcare Administration and an MBA; and is a member of the American College of Healthcare Executives. Don is currently the Vice Chairperson of the Board of Directors of the Washington DC based National Council for Community Behavioral Healthcare and has served in a variety of capacities in state and local healthcare associations and community groups.

Thomas Nolan

Tom Nolan is a contractual lobbyist working on behalf of the Community Behavioral Healthcare Association of Illinois and other clients to influence and impact legislative and executive branch decisions. Tom has worked as a professional lobbyist for many years and is recognized for his professionalism, ethics and dedication in representing his clients before the Illinois General Assembly and the Governor's Office. His long-term relationships with decision-makers have made him an invaluable asset to the public policy impact of the Association. Tom is assisted by a team of professionals that ensure the legislative front is consistently and constantly covered.

Sharon Post

Sharon Post is the Director of the Center for Long-Term Care Reform at Health & Medicine Policy Research Group. Sharon brought eight years of health care research experience at SEIU Healthcare Illinois/Indiana to support the mission of the Center, to promote a just system of long-term services and supports that enables people to live according to their own goals and values, without exploiting others. Recently, Sharon has expanded the scope of the Center to specifically address policies and practices that affect people with mental illness and substance use disorders and their long-term care needs.

Michelle Rock

Michelle R. Rock, JD, is Director of the Illinois Center of Excellence for Behavioral Health and Justice. Formerly she was Specialty Courts Administrator for the 17th Judicial Circuit Court, Winnebago County, Rockford, Illinois and a Winnebago County Assistant State's Attorney. Ms. Rock helped develop the mental health court for Winnebago County and served as the prosecutor from its inception in 2005. With over 20 years of experience in the criminal justice system, Ms. Rock has specialized in meeting the needs of persons with behavioral health disorders who are involved with the criminal justice system. The Illinois Center of Excellence for Behavioral Health and Justice provides training and technical assistance, shares information and develops collaborations to improve how communities respond to the needs of persons with behavioral health disorders who are involved with the criminal justice system. She is currently a member of numerous local/state taskforces and committees and she is a Board Member of the Illinois Association of Problem-Solving Courts. She is the past president and past board member of the Mental Health Court Association of Illinois and past board member of the Illinois Association of Drug Court Professionals. She is the past president of the Winnebago County Bar Association. Ms. Rock is co-author of a chapter in the book The Sequential Intercept Model and Criminal Justice, contributor and editor to the Illinois Department of Human Services Forensic Handbook, and a peer reviewer for the National Association of Drug Court Professionals Best Practice Standards, Volume II. She is a trainer for the SAMHSA How Being Trauma-Informed Improves Criminal Justice System Responses and is a trainer for the Council of

State Governments Mental Health Court Curriculum. She has presented at local, state, and national conferences on topics which include 10 Key Components of Drug Court, Data Collection and Evaluation, Defining the Roles and Responsibilities of Team Members, Drug Court and Mental Health Court Self-Assessment/Fidelity, Eligibility Criteria and Problem-Solving Court Process, and Legal Issues in Problem-Solving Courts.

Leslie Schwalbe

Leslie Schwalbe recently joined Optum, a leading health services company, as Senior Vice President for State and Local Government programs. Leslie has more than 25 years of experience working in and with federal, state and local governments, health plans and community providers. Leslie is past Deputy Director of the Arizona Department of Health Services where she was responsible for ensuring delivery of behavioral health services to 140,000 Medicaid and non-Medicaid behavioral health service recipients including adults, children, recipients of co-occurring care; and the operations of the Arizona State Hospital. Expansion of Medicaid behavioral health services to Arizonans earning up to 100% of FPL prior to the federal government's expansion effort is a hallmark of her experience.

During her consulting career which spanned from 2005 to 2015, Leslie's clients have included the Substance Abuse and Mental Health Services Administration/Center for Mental Health Services (SAMHSA/CMHS); the US Department of Health and Human Services/Assistant Secretary for Planning and Evaluation; 20 + state and local health mental health and Medicaid agencies; the National Association for State Mental Health Directors; mental health providers and provider trade organizations; and managed healthcare organizations including Optum.

Leslie specializes in developing and sustaining effective quality-driven public healthcare services and public financial management practices that ensure accountability to healthcare members, payers, and other stakeholders. Leslie holds a BA in Political Science from Montclair State University and a master's degree in Public Administration from Arizona State University.

Nirav D. Shah

Nirav D. Shah, M.D., J.D., was appointed as Director of the Illinois Department of Public Health in January 2015 after dedicating his career to improving access to quality health care. As a physician, attorney, and former public health economist, Director Shah, has advised professionals around the nation and world about cost effective health systems and methods to enhance the delivery of efficient healthcare in policy and practice.

A native Chicagoan, Director Shah received both his medical and law degrees from the University of Chicago. Director Shah lived and worked in Phnom Penh, Cambodia, as the Chief Economist for the Ministry of Health of Cambodia, where he focused on issues related to public health system efficiency. He also served as an epidemiologist for the Ministry, investigating and managing disease outbreaks across Cambodia. Director Shah also spent several years as an attorney at the renowned law firm, Sidley Austin LLP, where he focused on the administrative and legal aspects of healthcare and public health.

Director Shah is currently a lecturer in global public health at the University of Chicago Pritzker School of Medicine, where he teaches courses on public health policy and epidemiology. He sits on the

board of the Northwestern Global Health Foundation and the Women's Global Education project. He was recently recognized as an "Emerging Leader" by the Chicago Council on Global Affairs. He lives in Chicago with his wife and their dog. In his role leading the Illinois Department of Public Health, Director Shah continues his work championing health innovations, improving systems, and empowering communities.

George H. Sheldon

In February of 2015, George H. Sheldon was selected by Governor Bruce Rauner to serve as the Director of the Illinois Department of Children and Family Services.

Sheldon was the Secretary of the Florida Department of Children and Families from 2008-2011. When he began working for the agency, it was referred to as "the troubled Department of Children and Families." Three years later, a gubernatorial transition report called it the best-run agency in the state. Sheldon expertly weathered \$200 million in budget reductions without cutting staff or disrupting services to citizens. He was responsible for a \$3 billion budget and workforce of 13,000 employees. Prior to his work as Secretary, he also worked as an Assistant Secretary for Operations.

Most recently, Sheldon worked for the U.S. Department of Health and Human Services. President Obama appointed him as the Acting Assistant Secretary for the Administration for Children and Families (ACF), a position he held for more than two years until November 2013. At ACF he was responsible for strengthening the agency's focus on early-childhood education, finding better ways to support children in foster care, and led the first nationwide strategic plan for victims of human trafficking.

Sheldon was a practicing attorney before his work with child and family welfare, working in private practice and for the Florida Attorney General as a Deputy Attorney General for Central Florida. Sheldon was also a member of the Florida House of Representatives from 1974 to 1982. Sheldon earned his bachelor's degree and law degree from Florida State University.

Sharon Sidell

Sharon Sidell, Ph.D. is the Chief Executive Officer of Be Well Partners in Health (BWPH). Be Well is a care coordination entity created in 2013 to provide health and wellness services to adults with serious and persistent mental illness. Originally funded as a pilot project through the Department of Healthcare and Family Services (HFS), Be Well is currently delegated by Cigna HealthSpring to provide care coordination services for designated clients. Sharon also developed S.L.Sidell & Associates, a consulting group specializing in the development and operation of behavioral health programs throughout the continuum of care. Sharon obtained her Ph.D. in Organizational Psychology from The Wright Institute in Berkeley, California.

DeAnne White, SPHR, SHRM-SCP

DeAnne White has been with Sinissippi Centers since 1997 coordinating Human Resources and other support functions. She is currently the Director of Operations/HR. DeAnne has her Master's in Labor and Industrial Relations from the University of Illinois and has over 25 years of HR experience.

Conference At-A-Glance

MONDAY

9:00 – 10:30 am *Federal Behavioral Health Directions – What’s New and What’s Next? – Mahogany IV-VII*

10:30 – 10:45 am – Mahogany IV-VII Rooms EXHIBITOR BREAK

10:45 am – 12:00 pm *Modernizing Illinois’ Behavioral Healthcare System - Mahogany IV-VI*

12:00 – 1:30 pm CBHA Awards Luncheon– Mahogany I-III Rooms

1:30 – 3:00 pm CONCURRENT SESSIONS
Exploring Alternative Reimbursement Strategies– Sienna I-II (Lower level)
Integrating Primary and Behavioral Health - Mahogany IV-VII

3:00 – 3:30 pm EXHIBITOR BREAK – Mahogany IV-VII Rooms

3:30 – 5:00 pm CONCURRENT SESSIONS
Leading the Way: Managing Organizational Change - Mahogany IV-VII
Network-Based Business Models - Sienna I-II (Lower level)

5:00 - 6:00 pm *Networking Reception with Exhibitors and Sponsors featuring Art by the Awakening Project– Mahogany Foyer*

TUESDAY

8:15 – 8:30 am CBHA Annual Meeting - Mahogany IV-VII

8:30 – 9:15am *Labor Overtime Rule - Roundtable Discussion – Mahogany IV-VII*

9:30 – 10:30 am *Looking at Behavioral Health Transformation for Children – Mahogany IV-VII*

10:30 – 10:45 am EXHIBITOR BREAK

10:45 am – 12:00 pm CONCURRENT SESSIONS
Public Policy: National and State Politics– Mahogany IV-VII
Roundtable on Trauma Informed Policy & Practice - Sienna I-II (Lower level)

12:00 – 1:30 pm LUNCHEON PRORGAM WITH JUDGE ERICA SANDERS - Mahogany I-III Rooms

1:30 – 3:00 pm CONCURRENT SESSIONS
Metric and Data Analytics: Measuring Success – Sienna I-II
The HHS Transformation Assessment – Mahogany IV-VII

3:00 – 3:30 pm REFRESHMENT BREAK

3:30 – 5:00 pm CONCURRENT SESSIONS
Collaboration, Affiliation, Acquisitions, Alliances & Mergers – Sienna I-II
The Intersection of Criminal Justice and Behavioral Health– Mahogany IV-VII

5:00 pm CONFERENCE ADJOURNS